

4. Troubleshooting

1. After installation, the DVR doesn't work(NO lights ON)

- Make sure the vehicle ACC is ON.
- Make sure the power supply is connected correctly and properly.
- Check to insure that your power source has power.
- Check the 1 amp fuse to insure it is not blown out.

2. The Yellow light keeps flashing

- An Invalid / Damaged Micro SD card inserted.
- There is no SD card in the unit.
- Type of Memory or Micro SD card is not compatible with the DVR.

3. The Green light keeps flashing.

- The File Playback mode is in progress. Press the "●||" button to exit.
- Restart the vehicle, the DVR will start the Loop & Voice Recording mode automatically.

4. Incorrect Date/ Time.

- Use a monitor and correct the Time/Date setting as per the manual.
- When the recording is in progress, turn off the power supply to the DVR and check the Power-off Delay function is working or not. If yes, the built-in battery is still good and you will adjust the Date and Time correctly.

5. No video output during recording.

- Make sure the external A/V monitor is on and the AUX in is connected.
- Some in-dash A/V monitors will not show a picture when driving or cannot work with two devices connected. Apply your parking brake and check for video. : Note this is only for vehicles with A/V input, not Audio input. Refer to your vehicle or head unit manual for details.

6. The video playback is not in Color.

- The background lighting is dim or not bright enough and this is normal operation in a dark setting.

7. The DVR doesn't turn off automatically when the vehicle is powered OFF 10 seconds.

- The white wire is connected incorrectly to constant power and not to the ACC wire of the vehicle, please check and re-connect it correctly and properly.
- The power outlet that you have plugged the cigarette lighter adapter into is not shutting off. Use another power outlet.
- Press RESET button to restore the default settings.

8. Video can't be played or is not smooth when being played on external video players, PC, tablet, etc.

- The Micro SD card is inserted incorrectly to the external video players. Please check and re-inserted it correctly and properly.
- The player may not be compatible with or have a player installed that can play a video with MOV file format. Download a free player by searching "MOV Player" on the internet or Play store.
- The player doesn't have enough memory. Use another device for playback.

9. Care for the DVR.

- Keep the DVR away from excessive moisture and extreme temperatures.
- Do not drop the DVR or subject it to severe shock.
- Do not subject the DVR to sudden and severe temperature change. In the event of moisture condensation, allow the DVR to dry out completely before use.
- Never attempt to disassemble, repair or make any modifications to the DVR. Disassembly, modification or any attempt at repair could cause damage to the DVR and even bodily injury or property damage and will void any warranty.
- Please remove the DVR in an unattended vehicle to discourage theft.

Limited Warranty

DO NOT RETURN THIS PRODUCT TO THE STORE

Voxx Electronics Corporation ("the Company") is committed to quality and customer service, and are pleased to offer you this Warranty. Please read it thoroughly and contact the Company at 1-800-323-4815 with any questions.

Who is covered?

The Company extends this warranty to the original retail purchaser of products purchased through an authorized Voxx retailer in the U.S.A., Puerto Rico or Canada. This warranty is not transferable or assignable. Proof of purchase is required in the form of an original sales receipt.

What is covered?

The Company warrants that should this product or any part thereof, under normal use, be proven defective in material or workmanship within 12 months from the date of original purchase, such defect(s) will be repaired or replaced with a new or reconditioned product (at the Company's option) without charge for parts and repair labor.

What is not covered?

This Warranty does not cover the following:

- Damage incurred during shipping or transporting the product to the Company or a service center
- Elimination of car static or motor noise
- Defects in cosmetic, decorative or non-operative structural parts
- Correction of antenna problems

- Costs incurred for installation, removal or reinstallation of the product
- Consequential damage to compact discs, USB devices, digital media cards, accessories or vehicle electrical systems
- Damage caused by improper installation, mishandling, misuse, neglect, accident, blown fuse, battery leakage, theft or improper storage
- Products whose factory serial number/bar code label (s) or markings have been removed or defaced
- Damage resulting from moisture, humidity, excessive temperature, extreme environmental conditions or external natural causes

Please review the Care and Maintenance section of your Installation and Operation Manual for additional information regarding the proper use of your product.

Limitations

THE EXTENT OF THE COMPANY'S LIABILITY UNDER THIS WARRANTY IS LIMITED TO THE REPAIR OR REPLACEMENT PROVIDED ABOVE AND, IN NO EVENT, SHALL THE COMPANY'S LIABILITY EXCEED THE PURCHASE PRICE PAID BY PURCHASER FOR THE PRODUCT. This Warranty is in lieu of all other express warranties or liabilities. ANY IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY, SHALL BE LIMITED TO THE DURATION OF THIS WRITTEN WARRANTY. ANY ACTION FOR BREACH OF ANY WARRANTY HEREUNDER INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY MUST BE BROUGHT WITHIN A PERIOD OF 24 MONTHS FROM

DATE OF ORIGINAL PURCHASE. IN NO CASE SHALL THE COMPANY BE LIABLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES FOR BREACH OF THIS OR ANY OTHER WARRANTY, EXPRESS OR IMPLIED, WHATSOEVER. No person or representative is authorized to assume for the Company any liability other than expressed herein in connection with the sale of this product. Some states do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damage so the above limitations or exclusions may not apply to you. This Warranty gives you specific legal rights and you may also have other rights which vary from state to state.

Obtaining Warranty Service

- To obtain repair or replacement within the terms of this Warranty, call 1-800-323-4815 for the location of a warranty station serving your area.
- You must prepay the initial shipping charges to the Company. The Company will pay the return shipping charges for all warranted products returned to an address within the U.S.A., Puerto Rico or Canada.
- Please package the product securely to avoid shipping damage. We recommend using a carrier that provides tracking service to prevent lost packages. Lost or damaged packages are not covered by this warranty.
- Provide a detailed description of the problem(s) for which you require service.